Since 1983, the Fair Housing Center has promoted equal access to housing and diverse communities for residents of Northeast Ohio with:

**RESEARCH**
- Analyses of Impediments to Fair Housing
- Community Lending Factbooks
- Racial and Ethnic Disparities in Ohio Mortgage Lending
- Consumer Manual
- Obtaining and Maintaining Housing for People with Mental Health Disabilities
- Landlord Training Manuals, and
- The State of Fair Housing in Northeast Ohio

**EDUCATION AND OUTREACH**
- Trainings for housing professionals
- Programs for housing buyers and renters in English and Spanish
- Outreach teams for tabling and community events
- Speakers available for presentations
- Brochures in English, Spanish, Korean, and Arabic

**ENFORCEMENT**
- Monitor rental, sales, homeowners insurance, and lending markets for discriminatory practices

**ADVOCACY**
- Propose and enforce effective fair housing laws
- Facilitate the Greater Cleveland Fair Housing Collaborative
- Collaborate with national, state, and local organizations
- Provide assistance to victims of housing discrimination

**OUR MISSION: TO PROTECT & EXPAND FAIR HOUSING RIGHTS, ELIMINATE HOUSING DISCRIMINATION & PROMOTE INTEGRATED COMMUNITIES**

FUNDING PROVIDED BY THE U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

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PROUD MEMBER OF

This pamphlet is intended to convey information. Nothing in this pamphlet should be relied upon as legal advice, nor should this pamphlet be regarded as creating an attorney-client relationship.

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If you think you have been a victim of housing discrimination because of your race, color, national origin, religion, sex, familial status, disability, military status, ancestry, or any other reason, please contact the Fair Housing Center for assistance at 216-361-9240.

You can also contact the Ohio Civil Rights Commission at 1-888-278-7101 or online at www.crc.ohio.gov, or the U.S. Department of Housing and Urban Development (HUD) at 1-800-669-9777 or online at www.hud.gov.

For the hearing impaired, call 1-800-927-9275. HUD also offers assistance with reading and completing HUD forms through interpreters, tapes, and Braille materials.

Housing discrimination continues in Northeast Ohio. People often don’t report it because they don’t know that fair housing is a civil right and that there is help available.

WHAT CLASSES ARE PROTECTED?
- Race/Color
- National Origin/Ancestry
- Sex (includes sexual orientation and gender identity)
- Disability
- Religion
- Familial Status (the presence of children under the age of 18)
- Military Status

Some local laws also prohibit housing discrimination based on:
- Marital Status
- Creed
- Age
- Source of Income

POSSIBLE SIGNS OF DISCRIMINATION
Comments like these can be signs of housing discrimination:
- “Families with children can only live in the back of the complex.”
- “I will have to charge you a pet deposit for your service dog.”
- “You don’t want to live in that neighborhood.”
- “We only rent to people who speak English.”

WHAT IS PROHIBITED?
These actions are illegal if they are done because a person belongs to a protected class:

Rental and Sale of Housing
- Refuse to rent or sell housing
- Refuse to negotiate for housing
- Make housing unavailable or otherwise restrict choice
- Set different terms, conditions or privileges for sale or rental of housing
- Provide different housing services or facilities
- Falsely deny that housing is available
- Persuade owners to sell or rent (blockbusting)
- Deny anyone access to or membership in a facility or service related to the sale or rental of housing
- Retaliate against a person for making a fair housing complaint.

Mortgage Lending and Insurance
- Refuse to make a mortgage loan or provide homeowners insurance
- Refuse to provide information regarding loans or insurance
- Impose different terms or conditions on a loan, such as different rates, or fees
- Discriminate in appraising property
- Refuse to purchase a loan
- Set different terms or conditions to purchase a loan

It is also illegal for anyone to:
- Threaten, coerce, intimidate, or interfere with anyone exercising a fair housing right or assisting others who exercise that right.
- Advertise or make any statement that indicates a limitation or preference based on a protected class, such as:
  - “No Children”
  - “Christians Only” or
  - “Prefer single female”

WHERE TO GO FOR HELP
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